

James A Robertson and Associates Effective Strategic Business Solutions



Why your ERP is NOT delivering and how to FIX it

(The Critical Factors for Information Technology Investment Success)

The Real Issues in World Class ERP

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WELCOME

Welcome and administration



Welcome and administration



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- **Welcome**
 - **Evaluation forms**
 - **Overview of files**
 - **Time management and questions**
 - **Delegate Objectives**

Delegate objectives

One minute share



- ▶ Name
- ▶ Position
- ▶ What you are hoping to gain from the course

The Critical Factors for IT Investment Success



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- 1. Context and definitions**
 - 2. Causes of ERP investment failure**
 - 3. The critical requirements for ERP investment success**
 - 4. Project design**
 - 5. Project management**
 - 6. Precision strategic taxonomies and configuration**
 - 7. Project and ERP governance**
 - 8. Critical concerns with regard to ERP**
 - 9. Developing a comprehensive strategic plan**